



9, St. Johns Road

Contemporary Georgian-style Town House in the heart of Bath

TERMS & CONDITIONS Holiday Let for 9 St John's Road

PAYMENTS & REFUNDS

- Kindly pay a deposit of 50% of the cost of the full holiday let when you make your reservation.
- The balance is due in full, within 4 weeks of the start of the booking.
- If the balance is not paid within this period, we reserve the right to re-let 9 St John's Road and to retain your deposit.
- If guests are unable to take their holiday as planned for reasons outside their control we will try to be as flexible as possible. Please make contact as soon as you are aware of any problems. Unfortunately, it may be difficult to re-let the property at short notice.
- However, if we are able to re-let during the period of your proposed booking, we will repay up to 50% of any monies already paid, depending on the number of overlapping days. The amount of the refund is at our discretion.

BREAKAGES

- Please report all breakages to the Housekeeper when you leave, by leaving a message in the kitchen or calling her 07977 548340 or email enquiries@bathvisit.co.uk
- Whether you are charged for the breakages will be at our discretion. You will be informed of any deductions from your credit card in advance.

CLEANING

- Normal cleaning costs are covered in your payment.
- There is a strict **NON-SMOKING POLICY** and **NO-PETS POLICY**. If we have to employ specialist cleaners because of cigarette smoke odours in the upholstery, carpets, curtains etc, this will be charged to your credit card.
- You will be informed of any deductions from your credit card in advance. This could be in the region of £200 or above depending on the problem.

Contacts: bookings@bathvisit.co.uk and enquiries@bathvisit.co.uk
www.bathvisit.co.uk



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EQUIPMENT

Please tell us if any of the equipment in the house is not working properly - TV, wifi, dishwasher, kitchen equipment, iron etc.

KEEP IN TOUCH

We very much hope that you enjoy your visit to 9 St Johns Road and that you will come back again soon. Please tell us if you have any problems or suggestions for improvements. We want to do our best to make your stay comfortable and enjoyable.

TRIP ADVISOR

Please send your reviews to Trip Advisor by clicking on this [link](#). Thank you for your support.

Happy Holidays!

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